

# **Panasonic**

2.4GHz Cordless Answering System

Model No. KX-TG2670N

Pulse-or-tone dialing capability

# **Operating Instructions**

Caller ID Compatible

PLEASE READ BEFORE USE AND SAVE.

Charge the battery for about 8 hours before initial use.

Panasonic World Wide Web address: http://www.panasonic.com for customers in the USA or Puerto Rico

### **Before Initial Use**

Please read IMPORTANT SAFETY INSTRUCTIONS on page 88 before use. Read and understand all instructions.

Thank you for purchasing your new Panasonic cordless telephone.

Caller ID and Call Waiting Service, where available, are telephone company services. After subscribing to Caller ID, this phone will display a caller's name and phone number. Call Waiting Caller ID, which displays a second caller's name and phone number while the user is on another call, requires a subscription to both Caller ID and Call Waiting.

# Attach your purchase receipt here.

Date of purchase

#### For your future reference

(found on the bottom of the unit)

Serial No.

(Touris on the bottom of the string					
Name and address of dealer					
Accessories (included) For extra orders, call 1-800-332-5368.					
☐ AC Adaptor (p. 10)	☐ Telephone Line Cord (p. 10)				
Order No. PQLV10Z					
one	one				
☐ Wall Mounting Adaptor (p. 72) Order No. PQKL10038Z1	☐ Belt Clip (p. 73) Order No. PQKE10109Z1				
Older No. Park 1003621	Order No. P. GRETOTO921				

one

one

### For Best Performance

### **Battery Charge**

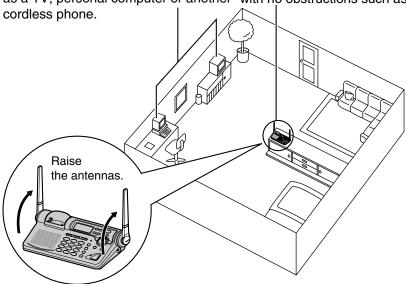
A rechargeable Nickel-Metal Hydride (Ni-MH) battery powers the handset. Charge the battery for about **8 hours** before initial use (p. 11).



### **Base Unit Location/Noise**

Calls are transmitted between the base unit and the handset using wireless radio waves. For maximum distance and noise-free operation, the recommended base unit location is:

Away from electrical appliances such In a HIGH and CENTRAL location as a TV, personal computer or another with no obstructions such as walls.



#### Note:

While using the handset:

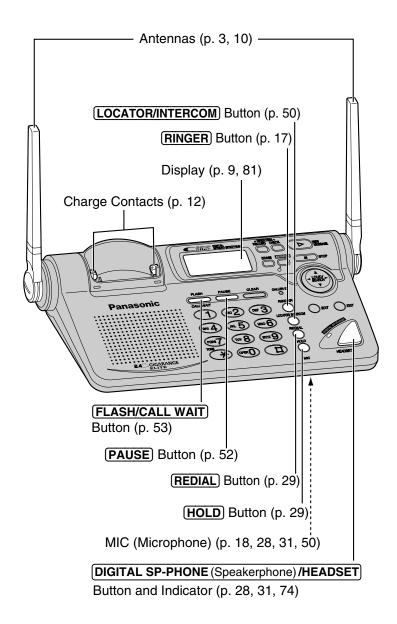
- •If you are near a microwave oven which is being used, noise may be heard from the receiver. Move away from the microwave oven and closer to the base unit.
- •If more than one cordless phone is being used and your handset is near another cordless phone's base unit, noise may be heard. Move away from the other cordless phone's base unit and closer to your base unit.

## **Contents**

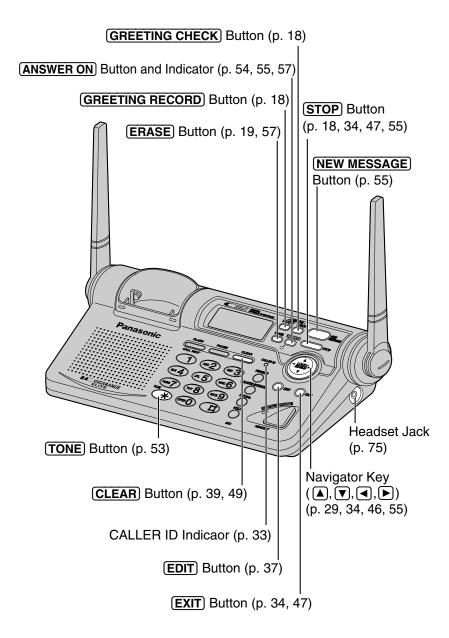
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### **Location of Controls**

#### Base unit

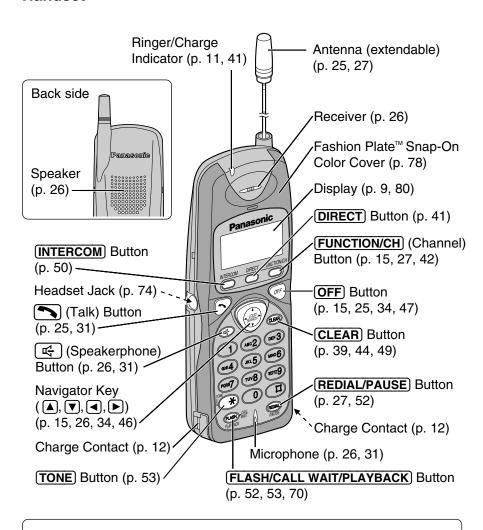






### Location of Controls

#### **Handset**





You can even use the handset without extending the antenna. But for best performance, extend the antenna until it clicks.

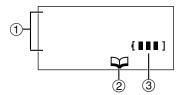


To put away the antenna, slide down vertically holding the lower part until it stops.



### **Displays**

#### Handset

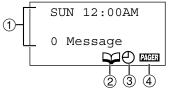


- The display shows the dialed number, call status, programming options and directory items etc. If you subscribe to a Caller ID service, caller information will be displayed (p. 32). The number of new calls will be also displayed.
- ②The directory icon displays when storing or viewing the directory items (p. 42, 46).
- 3The battery icon indicates the battery strength (p. 11).

#### Standby mode:

While the handset is off the base unit, the display becomes blank after you finish using the handset (making/answering a call, viewing the Caller List or directory list etc.). The handset can receive calls. The battery life is conserved in this state. While the handset is on the base unit, the battery icon and the number of new Caller ID calls are displayed in the standby mode (p. 33).

#### Base unit



The time and day and the number of new incoming messages are displayed in the standby mode. The display shows the dialed number, call status, programming options and directory items etc.

If you subscribe to a Caller ID service, caller information will be displayed (p. 32). The number of new calls will be also displayed.

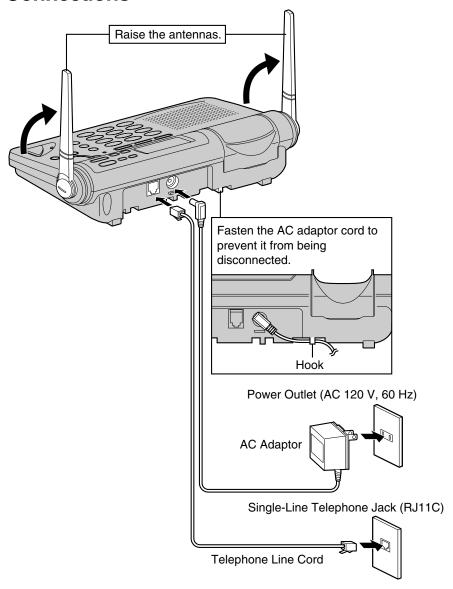
- ②The directory icon displays when storing or viewing the directory items (p. 42, 46).
- The clock icon flashes with the time and day if the clock needs adjusting (p. 22).
- (4) The pager icon indicates the pager mode is on (p. 63).

### **Backlight LCD Displays**

The handset and the base unit have the backlight LCD displays. The displays will light when you start using the handset or the base unit, and when a call is received. The handset display light will stay on for about 10 seconds after pressing a button or lifting the handset off the base unit. You can change the backlight color to orange for certain callers by storing them in the directory (p. 41).

### **Settings**

### **Connections**



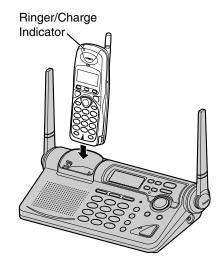
- •USE ONLY WITH Panasonic AC ADAPTOR PQLV10 (Order No. PQLV10Z).
- •The AC adaptor must remain connected at all times. (It is normal for the adaptor to feel warm during use.)
- •To connect a standard telephone on the same line, see page 77.
- •If your unit is connected to a PBX which does not support Caller ID services, you cannot access those services.



### **Battery Charge**

Place the handset on the base unit and charge for about **8 hours** before initial use.

- •The ringer/charge indicator lights.
- •If the battery has been fully charged, the ringer/charge indicator light will turn from red to green.



### **Battery strength**

You can check the battery strength on the handset display while the handset is on the base unit, while it is in use (making/answering a call etc.), or after viewing the Caller List or directory items, programming etc. The battery strength will remain for 5 seconds after using the handset, then the display will return to the standby mode (p. 9).

The battery strength is as shown in the chart below.

Display prompt	Battery strength		
{ <b>***</b> ]	Fully charged		
{ ■■]	Medium		
{ ■]	Low		
ູ້[ ∎] (flashing)	Needs to be recharged.		

•If the battery has been fully charged, the ringer/charge indicator will light in green.

### Settings

#### Recharge

Recharge the battery when:

- —"Recharge battery" is displayed on the handset,
- —"[ ■]" flashes on the display, or
- —the handset beeps intermittently while it is in use.
- •If you DO NOT recharge the handset battery for more than 15 minutes, the display will keep indicating "Recharge battery" and/or " { ]" will continue to flash.

Recharge battery

#### **Battery information**

After your Panasonic battery is fully charged (p. 11):

Operation		Approx. battery life
While in use	near the base unit*	Up to 4.5 hours
(TALK)	away from the base unit	Up to 3.5 hours
While not in use (Standby)		Up to 14 days

<sup>\*</sup>Within about 10 feet (3 m)

- •Battery life may be shortened depending on usage conditions, such as viewing the Caller ID Caller List or directory list, and ambient temperature.
- •Clean the handset and the base unit charge contacts with a soft, dry cloth once a month. Clean more often if the unit is subject to grease, dust or high humidity. Otherwise the battery may not charge properly.
- •If the battery is fully charged, you do not have to place the handset on the base unit until "Recharge battery" is displayed and/or " [ ■]" flashes. This will maximize the battery life.
- •The battery cannot be overcharged.



### Selecting the Dialing Mode

You can program the dialing mode using the handset near the base unit.

If you have touch tone service, set to "Tone". If rotary or pulse service is used, set to "Pulse". Your phone comes from the factory set to "Tone". **Make sure the unit is in the standby mode initially.** 

Press **FUNCTION/CH**.

- ▶Save directory
  Ringer volume
  ▼▲ ▶=Yes
- Press ▼ or ▲ repeatedly until the arrow points to "Program".
- ▶Program
  Calling pager
  V▲ ▶=Yes

**?** Press ▶ (Yes key).

- ►Save DIRECT#
  Set flash time
  ▼▲ ►=Yes
- Press or a repeatedly until the arrow points to "Set dial mode".
- ►Set dial mode
  TAD program
  ▼▲ ►=Yes

F Press ▶ (Yes key).

- Dial mode :Tone ▼▲ ▶=Save
- 6 Press v or to select "Pulse" or "Tone".
- Dial mode :Pulse ▼▲ ►=Save

- **7** Press ▶ (Save key).
  - •A beep sounds.
  - •To return to the standby mode, press (OFF).
- Dial mode :Pulse
- •You can exit the programming mode any time by pressing **OFF**.
- •If the handset has lost communication with the base unit, an alarm tone sounds and "No link to base. Place on cradle and try again." is displayed.
- •If 3 beeps sound and the display shows "Save error", move closer to the base unit and start again from step 1.



### Selecting the Line Mode

If the line is connected to a low voltage system such as a PBX, set to "B". Otherwise the Call Waiting Caller ID Feature may not be used (p. 52), and the unit may not alert your pager (p. 58). Your phone comes from the factory set to "A". Use the handset near the base unit.

Make sure the unit is in the standby mode initially.

Press (FUNCTION/CH). ▶Save directory Ringer volume ▶=Yes Press ▼ or ▲ repeatedly until the arrow **▶**Program points to "Program". Calling pager V A ▶=Yes Press (►) (Yes key). ▶Save DIRECT# Set flash time >=Yes Press ▼ or ▲ repeatedly until the arrow ▶Set line mode points to "Set line mode". Talk switching ▶=Yes Press (Yes key). Line mode :A V A ▶=Save Press (▼) or (▲) to select "B" or "A". Line mode 6 :B ▶=Save Press (►) (Save key). Line mode •A beep sounds. :B •To return to the standby mode, press **OFF**).

- •You can exit the programming mode any time by pressing OFF.
- •If the handset has lost communication with the base unit, an alarm tone sounds and "No link to base. Place on cradle and try again." is displayed.
- •If 3 beeps sound and the display shows "Save error", move closer to the base unit and start again from step 1.

### **Programmable Functions**



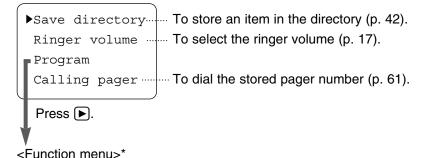
You can program the following function items **using the handset near the base unit**. The display shows the programming instructions. See the corresponding pages for function details.

Make sure the unit is in the standby mode initially.

Press (FUNCTION/CH).



<Function menu>\*



To store a phone number in the DIRECT button (p. 40).

Set flash time — To select the flash time (p. 53).

Set line mode — To select the line mode (p. 14).

Talk switching — To set the auto talk feature (p. 16).

Set dial mode — To select the dial mode (p. 13).

TAD program — To program answering system functions (p. 20).

#### **During programming:**

- \*To select a desired function item, press ▼ or ▲ repeatedly until the arrow points to the item. Then press ▶ to go to the next step.
- •You can exit the programming mode any time by pressing OFF).
- •If you do not press any buttons for 60 seconds, the unit will return to the standby mode.
- •If the handset has lost communication with the base unit, an alarm tone sounds and "No link to base. Place on cradle and try again." is displayed.
- •If 3 beeps sound and the display shows "Save error", move closer to the base unit and try again.

### **Programmable Functions**

### Setting the Auto Talk Feature

The Auto Talk feature allows you to answer a call by lifting the handset off the base unit without pressing or . To view caller's information on the display after lifting the handset, turn this feature OFF. Your phone comes from the factory set to ON.

Make sure the unit is in the standby mode initially.

- Press (FUNCTION/CH).
- Press ▼ or ▲ repeatedly until the arrow points to "Program".

**▶**Program Calling pager V A ▶=Yes

- Press ▶ (Yes key).
- Press (▼) or (▲) repeatedly until the arrow points to "Talk switching".

Set line mode ▶Talk switching ▶=Yes

Press (▶) (Yes key).

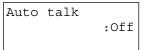


Press ♥ or ♠ to select "on" or "off".



Press ► (Yes key).

- •A beep sounds.
- •To return to the standby mode, press (OFF).



- •You can exit the programming mode any time by pressing (OFF).
- •To answer a call when the Auto Talk feature is OFF, lift the handset off the base unit and press ( ) or  $( \triangleleft )$ .



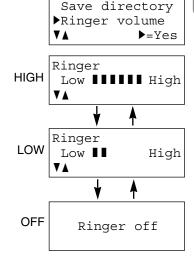
### Selecting the Ringer Volume

You can set the handset and base unit ringer volumes to HIGH, LOW or OFF. If set to OFF, the handset/base unit will not ring. Your phone comes from the factory set to HIGH.

### Handset ringer volume

Make sure the unit is in the standby mode initially.

- Press FUNCTION/CH.
- Press ▼ or ▲ repeatedly until the arrow points to "Ringer volume", and press ► (Yes key).
- Press ▼ or ▲ to select the desired volume.
  - •The selected volume is displayed and rings.
  - •To turn the ringer OFF, press and hold ▼ until 2 beeps sound. When set to OFF, "Ringer off" will flash for about 45 seconds before the handset returns to the standby mode.



To turn the ringer ON, press (A) in step 3.

- •The ringer will sound at the LOW level.
- You can also select the ringer volume while a call is being received. Press ▼ or
   ▲ while the unit is ringing.
- •When you replace the battery, the ringer volume will return to HIGH (factory preset).

#### Base unit ringer volume

Make sure the unit is in the standby mode initially. (You can also select the ringer volume while a call is being received.)

- •To select HIGH or LOW, press RINGER.
  - Each time you press the button, the selected ringer volume will be displayed and ring. (Refer to the handset display above.)
- •To turn the ringer OFF, press and hold (RINGER) until 2 beeps sound. "Ringer off" will be displayed and will keep displaying in the standby mode.
- •To turn the ringer ON, press RINGER.

  The ringer will sound at the HIGH level.

### **Preparing the Answering System**

### **Greeting Message**

You can record a personal greeting message of **up to 2 minutes**. If a greeting message is not recorded, one of two pre-recorded greetings will be played when a call is received (p. 19).

All messages (greeting, incoming, etc.) are stored in digital memory (p. 19). The **total recording time is about 15 minutes**.

We recommend you record a brief greeting message (see sample on next page) in order to leave more time for recording new messages.

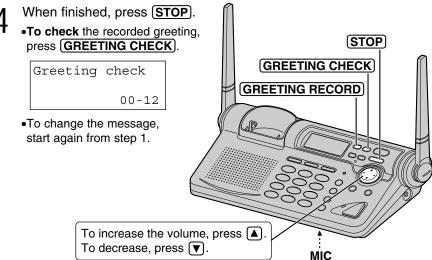
### To record a greeting message

- 1 Press GREETING RECORD to start the recording mode.
  - "Press RECORD again to record greeting" is heard.
- Within 5 seconds, press

  [GREETING RECORD] again to record your greeting.
  - •A long beep sounds.
- After the long beep, talk clearly, about 8 inches (20 cm) away from the MIC (microphone).
  - •The base unit display shows the elapsed recording time.
  - •If you record for over 2 minutes, the unit will automatically stop recording.

Greeting record
00-00

Greeting record
00-12





### Greeting message sample

"Hello, this is (your name and/or number). Sorry I cannot take your call. Please leave a message after the beep. Thank you."

#### To erase the recorded greeting message

Press **GREETING CHECK** → press **ERASE** while the message is being played.

•The unit will answer a call with a pre-recorded greeting.

### Pre-recorded greeting message

If you do not record a greeting message (p. 18), one of two messages will be played when a call is received, depending on the caller's recording time (p. 21).

#### To check the pre-recorded greeting, press GREETING CHECK).

- •A pre-recorded greeting will be played as follows:
- When the recording time is set to "1 minute" or "3 minutes": "Hello, we are not available now. Please leave your name and phone number after the beep. We will return your call."
- When the recording time is set to "Greeting only": "Hello, we are not available now. Please call again. Thank you for your call."

#### Flash Memory Message Backup

Messages are stored on a "flash memory" IC chip and will not be affected by power failures. All messages are saved until you erase them.

### 

### **Preparing the Answering System**

### **Programming Summary for the Answering System**

You can program the following functions using the handset near the base unit. Make sure the unit is in the standby mode initially.

Press FUNCTION/CH. Press ▼ or ▲ to select "Program", and press ▶ (Yes key).

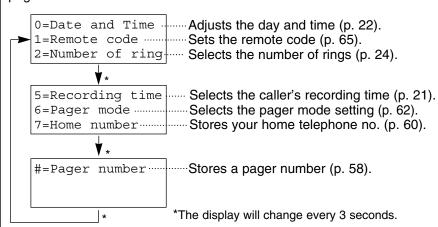


Press ♥ or ▲ to select "TAD program", and press ▶ (Yes key).

•"Answering system setting. See base unit." is displayed on the handset.



The base unit display shows programming options. Enter a required command on the display using the handset dialing buttons. See the page numbers for details.





Press ▶ (Save key).

- •You can exit the programming mode any time by pressing OFF.
- •If you do not press any buttons for 60 seconds, the unit will return to the standby mode.
- •If 6 beeps sound on the base unit during programming, a wrong key was pressed. Enter the correct number.
- •If the handset has lost communication with the base unit, an alarm tone sounds and "No link to base. Place on cradle and try again." is displayed on the handset.



### Selecting the Caller's Recording Time

You can select "1 minute", "3 minutes" or "Greeting only" for the caller's recording time. Your phone comes from the factory set to "3 minutes".

- Press FUNCTION/CH.
- Press T or A repeatedly until the arrow points to "Program".
- Press ► (Yes key).
- Press ▼ or ▲ repeatedly until the arrow points to "TAD program".
- Press ► (Yes key).
  The base unit display shows programming options.
- A Press 5.
  - •The current setting is displayed on the base unit.
- Press 1, 2 or 3 to select the recording time.
  - 1: 1 minute
  - 2: 3 minutes
  - 3: Greeting only
- Q Press ► (Save key).
  - A beep sounds.
  - •To return to the standby mode, press **OFF**.

▶Save directory
Ringer volume
▼▲ ▶=Yes

►Program
Calling pager
▼▲ ►=Yes

►Save DIRECT#
Set flash time
▼▲ ►=Yes

Set dial mode
▶TAD program
▼▲ ▶=Yes

Answering system setting. See base unit.

#### Base unit display

Recording time :3min

#### Base unit display

Recording time :Greeting only

If you select "Greeting only", the unit will answer a call with the greeting message, and then hang up. The unit will not record any incoming messages. The base unit display will show "Greeting only" in the standby mode.

### 

### **Preparing the Answering System**

### **Day and Time Adjustment**

**Voice Time/Day Stamp:** During playback, a synthesized voice will announce the time and day that each message was recorded.

1 Press (FUNCTION/CH).

- ►Save directory
  Ringer volume
  ▼▲ ►=Yes
- Press ▼ or ▲ repeatedly until the arrow points to "Program".
- ▶Program
  Calling pager
  ▼▲ ▶=Yes

**?** Press ▶ (Yes key).

- ►Save DIRECT#
  Set flash time

  ▼▲ ►=Yes
- 4 Press ▼ or ▲ repeatedly until the arrow points to "TAD program".
- Set dial mode ▶TAD program ▼▲ ▶=Yes

- Press ► (Yes key).
- Answering system setting. See base unit.
- The base unit display shows programming options.
- Base unit display

Press ①.
"Set time" is announced.
If previously adjusted, the day/time will be heard.

- MON 12:00 AM \*=AM/PM #=Day
- 7 Enter the time (hour and minute) using a 4-digit number. (Ex. To set 9:30, enter "0930".)
- Press \* to select "AM" or "PM".

  Press # repeatedly to set the day.



- O Press ▶ (Save key).
  - •The unit announces the day/time. The clock starts working.
  - •If 6 beeps sound, the setting is not correct. Start again from step 4.
  - •To return to the standby mode, press (OFF).
- In step 7, you cannot enter numbers greater than 12. Do not use military time.
   (To set 13:00 hours, enter "0100", and select "PM" by pressing ★.)

If a power failure occurs, the adjusted time/day will be erased. Readjust the day/time.

### For Caller ID service users (p. 32)

- •The Caller ID information will re-set the clock after the first ring if the adjusted time is incorrect. However, the day will not be re-set. Set the day following the procedures on pages 22 and 23.
- •If the time has not previously been set, the Caller ID information will not adjust the clock.
- •The Caller ID information will automatically adjust the clock for daylight saving time.

### 

### **Preparing the Answering System**

### Selecting the Number of Rings

You can select the number of times the unit rings before the answering system answers a call, from "2" to "7" or "Toll saver"\*. Your phone comes from the factory set to "Toll saver"\*.

- 1 Press (FUNCTION/CH).
- Press or repeatedly until the arrow points to "Program".
- **?** Press ▶ (Yes key).
- Press or a repeatedly until the arrow points to "TAD program".
- Press (Yes key).
  - The base unit display shows programming options.
- Press 2.

  •The current setting is displayed on the base unit.

►Save directory
Ringer volume
▼▲ ►=Yes

Program
Calling pager

▼▲ ▶=Yes

►Save DIRECT#
Set flash time
▼▲ ►=Yes

Set dial mode ▶TAD program ▼▲ ▶=Yes

Answering system setting. See base unit.

### Base unit display

Number of rings :Toll saver

- 7 Press 0, or 2 to 7 to set the number of rings.
  - **0:** Selects "Toll saver"\*.
  - **2–7:** The unit will answer after the selected number of rings.
- Q Press ► (Save key).
  - •A beep sounds.
  - •To return to the standby mode, press **OFF**.

### \*Toll saver

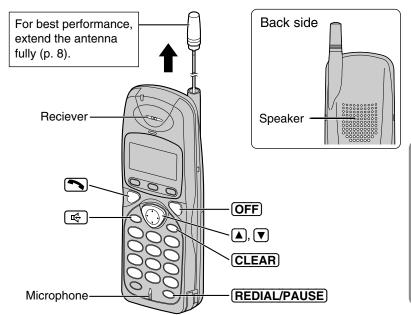
When you call the unit from a touch tone telephone:

If the unit answers on the 2nd ring, there is at least one new message. If the unit answers on the 4th ring, there are no new messages.

**Hang up when you hear the 3rd ring.** This will save you the toll charge for the call.



### With the Handset



- 1 Press .
- **7** Dial a phone number.
  - •The dialed number is displayed.
  - •After a few seconds, the display will show the length of the call and the battery strength.
- To hang up, press **OFF** or place the handset on the base unit.

Idik	
Talk	
1112222	

m- 11-

Talk
00-00-00 [ [ ] ]

•If the handset has lost communication with the base unit in step 1, an alarm tone sounds and "No link to base. Place on cradle and try again." is displayed.

### $\Rightarrow$

### **Making Calls**

# To have a hands-free phone conversation (Using Digital Duplex Speakerphone)

1 Press 🚓.

•The button lights.

**7** Dial a phone number.

- •The dialed number is displayed.
- •After a few seconds, the display will show the length of the call and the battery strength.

When the other party answers, talk into the microphone.

Talk

Talk 1112222

Talk

To hang up, press **OFF** or place the handset on the base unit.

- •The 

  □

  □

  □

  button light goes out.
- •If the handset has lost communication with the base unit in step 1, an alarm tone sounds and "No link to base. Place on cradle and try again." is displayed.

#### Hands-free Digital Duplex Speakerphone

For best performance, please note the following:

- •Talk alternately with the caller in a quiet room.
- •If the other party has difficulty hearing you, press lacktriangledown to decrease the speaker volume.
- •If the other party's voice from the speaker cuts in/out during a conversation, press ▼ to decrease the speaker volume.
- •While talking using , you can switch to the hands-free phone conversation by pressing . To switch back to the receiver, press .

# To select the receiver volume (High, Medium or Low) or speaker volume (6 levels) while talking

To increase, press  $\triangle$ . To decrease press  $\nabla$ .

- •Each time you press ▼ or ▲, the volume level will change.
- •The display will return to the length of the call.
- •When you replace the battery, the receiver/speaker volume will return to the factory preset (medium for the receiver volume, level 3 for the speaker volume).

Ex. Receiver volume: High Speaker volume: level 6





#### If noise interferes with the conversation

Extend the antenna, press **FUNCTION/CH** to select a clearer channel or move closer to the base unit.

#### To redial the last number dialed on the handset

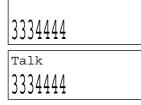
Press or and press **REDIAL/PAUSE**.

### To dial after confirming the entered number

- 1 Dial a phone number.
  - •If you misdial, press **CLEAR** and dial again.
- 2 Press .

To have a hands-free phone conversation, press , and when the other party answers talk into the microphone.

 After a few seconds, the display will show the length of the call and the battery strength.



Talk	
00-00-00	{ <b>         </b>

To hang up, press **OFF** or place the handset on the base unit.

### To redial after confirming the last number dialed

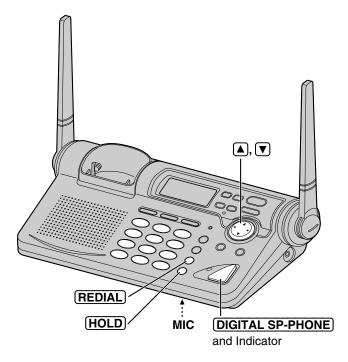
Press (REDIAL/PAUSE) and press or .

### Lighted handset keypad

The handset dialing buttons will light when you press a button or lift the handset off the base unit, and flash when a call is received. The lights will go out about 10 seconds after pressing a button, lifting the handset or answering a call.



### With the Base Unit (Digital Duplex Speakerphone)



1	Press	(DIG	TAL	SP-	PH(	ONE	J

•The DIGITAL SP-PHONE indicator lights.

Talk

**7** Dial a telephone number.

та1k 1112222

When the other party answers, talk into the MIC (microphone).

Talk

To hang up, press DIGITAL SP-PHONE.

•The indicator light goes out.

- •To switch to the handset while using the base unit speakerphone:
- —If the handset is off the base unit, press or .
- —If on the base unit, just lift up.
- •During a call using the handset, the call can be switched to the base unit speakerphone by pressing **DIGITAL SP-PHONE**) on the base unit.



#### Hands-free Digital Duplex Speakerphone

For best performance, please note the following:

- •Talk alternately with the caller in a quiet room.
- •If the other party has difficulty hearing you, press ▼ to decrease the speaker volume.
- If the other party's voice from the speaker cuts in/out during a conversation, press ▼ to decrease the speaker volume.

### To adjust the speaker volume (8 levels) while talking

To increase, press ▲. To decrease, press ▼.

Ex. Level 8

#### To redial the last number dialed on the base unit

Press **DIGITAL SP-PHONE** and press **REDIAL**.

#### To put a call on hold

Press (HOLD).

The DIGITAL SP-PHONE indicator flashes.

Hold		

#### To release the hold

From the base unit, press **DIGITAL SP-PHONE**.

From the handset, press or , or lift the handset off the base unit.

•If another phone is connected on the same line (p. 77), you can also release the hold by lifting its handset.



### Simultaneous Keypad Dialing

You can use the base unit like a standard telephone. After pressing to make a call with the handset near the base unit, you can also dial using the base unit keypad.

- Handset: Press
- Base unit: Dial a telephone number while hearing a dial tone on the handset.
  - •When the other party answers, talk using the handset.
- Handset: To hang up, press (OFF) or place the handset on the base unit.



Simultaneous Keypad Dialing is only possible after pressing .



OFF

#### **Useful information**

You can enter numbers using the base unit keypad during a call with the handset. For example, to access an answering service, electronic banking service, etc.

- 1. Handset: Press (
- 2. Handset:

Dial a telephone number.

- You can also dial with base unit keypad.
- 3. Base unit: Enter the required numbers while listening to the pre-recorded instructions.
- 4. Handset: To hang up, press (OFF) or place the handset on the base unit.

### **Answering Calls**

When a call is received, the unit rings, "Incoming call" is displayed and the ringer/charge indicator flashes.

If you subscribe to a Caller ID service, the calling party information will be displayed after the first ring (p. 32). In order to view the Caller ID information, please wait until the second ring to answer a call.

### With the Handset

If the handset is off the base unit; Press .

 You can also answer a call by pressing any dialing button 0 to 9, ★ or # (—Any Key Talk).
 OR

Press , and when the other party answers talk into the microphone.

#### OR

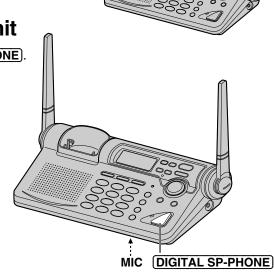
If on the base unit, just lift up. (This is not possible when the Auto Talk feature is set to OFF. See page 16.)



Press (DIGITAL SP-PHONE).

7 Talk into the MIC.

To hang up, press DIGITAL SP-PHONE).



Ringer/Charge

Indicator -

Microphone

### Caller ID Service

This unit is compatible with a Caller ID service offered by your telephone company. If you subscribe to a Caller ID service, the calling party's information will be shown on the handset and base unit displays after the first ring.

The unit can record information of up to 50 different callers in the Caller List. The Caller List information is sorted by the most recent to the oldest call. When the 51st call is received, the first call is deleted.

Using the list, you can automatically call back a caller. You can store the callers' names and numbers from the Caller List into the directory. If you subscribe to both Caller ID and Call Waiting services, when a second call is received while talking, the new caller's name and phone number will be displayed (p. 52).

# How caller information is displayed when a call is received

The handset and base unit displays show the caller's name and number after the first ring.



- •If the handset is on the base unit, caller information will be displayed on the base unit.
- •After you answer the call, the display will show the length of the call.
- •Caller information cannot be displayed in the following cases:
- —If the caller dialed from an area which does not provide a Caller ID service, the display will show "Out of area".
- —If the caller has requested not to display his/her information, the display will show "Private caller".
- •If your unit is connected to a PBX which does not support Caller ID services, you cannot access those services.
- •The name display service may not be available in some areas. For further information, please contact your telephone company.

#### Call group feature (Dual-Color Visual Ringer):

If you receive a caller ID call from one of the phone numbers stored in the directory and the item has set the feature;

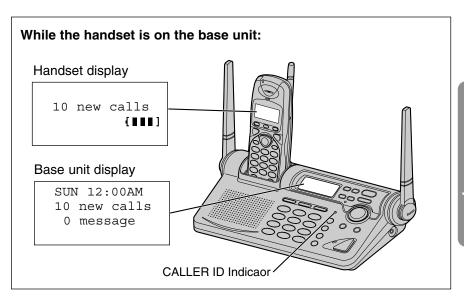
- the handset and base unit will ring with a different ringer pattern,
- the handset and base unit displays will light in orange, and
- the ringer/charge indicator will flash in orange.

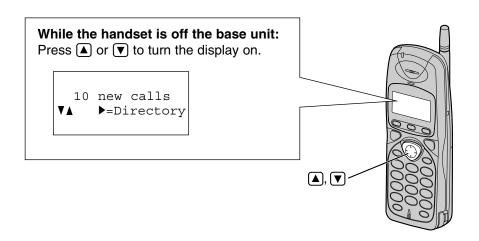
You can then distinguish the caller from others easily. To use this feature, store items in the directory and turn the feature on for required items (p. 38, 41, 42).

#### To check the number of new calls

When new calls have been received, the CALLER ID indicator flashes on the base unit. The handset and base unit displays show the number of new calls.

Ex. You have received 10 new calls.





### **Using the Caller List**

### Viewing the Caller List

You can view the caller list with the handset or base unit. Caller List information includes the caller's name and phone number, the time and date the call was received, and the number of times that caller called. **Make sure the unit is in the standby mode initially.** 

#### With the handset

- Press ▼ or ▲ to enter the Caller List.
  - •The display will show, for example, the following.

- You can go to the directory list by pressing ► (p. 46).
- To search from the most recent call, press ▼. To search from the oldest call, press ▲.
  - •To scroll between callers, press ▼ or ▲.

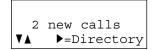
```
JACK SMITH
1-222-333-4444
3:10P JUN.10
```

To exit the list, press **OFF**.

•The handset will return to the standby mode.

#### With the base unit

- Press ▼ or ▲ to enter the Caller List.
  - •The display will show, for example, the following.



- You can go to the directory list by pressing ► (p. 46).
- To search from the most recent call, press ▼.

  To search from the oldest call, press ▲.
  - •To scroll between callers, press 
    ▼ or ▲.

- To exit the list, press **EXIT** or **STOP**.
  - •The base unit will return to the standby mode.
- $\bullet lf$  "No items stored" is displayed in step 1, the Caller List is empty.
- •If there is no name information for a caller, the display will only show the phone number.
- •While you are viewing the Caller List with the handset, another person cannot access the list using the base unit, and vice versa.



#### What "√" means

When the display shows " $\sqrt{}$ ", you have already viewed this calling information, answered the call, called back the caller or played back the message (p. 55).

JACK SMITH 1-222-333-4444 3:10P JUN.10 √

#### If a caller calls more than once

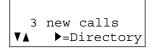
The number of times the same caller called is displayed ( $\times 2$  to  $\times 9$ ). The date and time of the most recent call will be recorded. After checking,  $\times 2$  to  $\times 9$  will be replaced with " $\sqrt{}$ ".

JACK SMITH 1-222-333-4444 3:10P JUN.10 X3

### Calling Back from the Caller List

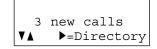
#### With the handset

Press ▼ or ▲ to enter the Caller List.



With the handset

Press ▼ or ▲ to enter the Caller List.



To search from the most recent call, press ▼. To search from the oldest call, press ▲.

CINDY TURNER 1-234-456-7890 11:20A JAN.12 X3

? Press nor .

•The displayed phone number is dialed automatically.

12344567890

To search from the most recent call, press ▼.

To search from the oldest call, press ▲.

CINDY TURNER 1-234-456-7890 11:20A JAN.12 X3

**?** Press **DIGITAL SP-PHONE**).

 The displayed phone number is dialed automatically.

Talk 12344567890

- •In some cases, you may have to edit the number before dialing (p. 36, 37). (Ex. You may have to delete "1" and the area code.)
- •If a phone number is not displayed in the caller information, you cannot call back that caller.

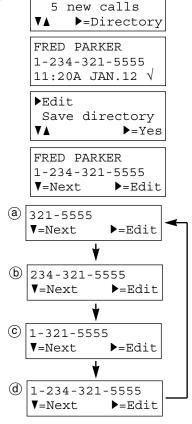


### **Editing the Caller's Phone Number**

The handset/base unit can edit a phone number into one of 4 patterns. **Make sure the unit is in the standby mode initially.** 

#### With the handset

- **1** Press **▼** or **△** to enter the Caller List.
- $2 \quad \text{Press } \blacktriangledown \text{ or } \blacktriangle \text{ repeatedly to find the desired caller, and press } \blacktriangleright.$
- While the arrow points to "Edit", press ▶ (Yes key).
- Press (Edit key) to select a pattern.
  - Each time you press ▶, the number is rearranged into one of 4 different patterns.
  - a Phone no.
  - b Area code Phone no.
  - © 1 Phone no.
  - d 1 − Area code − Phone no.
  - •The order in which patterns ⓐ—ⓓ are displayed depends on how the telephone number is displayed in step 3.
  - •Select a pattern within 60 seconds, or the unit will return to the standby mode.



After editing the number, you can continue with calling back or storing procedures. To call back, press or (p. 35). To store the number in the directory, press (Next key), and follow the instructions on the display (see page 38, from step 4).

<sup>•</sup>The number edited in step 4 will not be maintained in the Caller List.



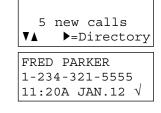
#### With the base unit

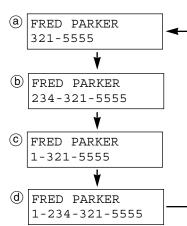
- Press ▼ or ▲ to enter the Caller List.
- Press v or repeatedly to find the desired caller.
- Press EDIT to select a pattern.

  •Each time you press EDIT, the number is rearranged into one of 4 different patterns.
  - (a) Phone no.
    (b) Area code Phone no.
    (c) 1 Phone no.

d 1 - Area code

•The order in which patterns (a)—(d) are displayed depends on how the telephone number is displayed in step 2.





After editing the number, you can continue with calling back. Press (DIGITAL SP-PHONE) (p. 35).

- Phone no.

•The number edited in step 3 will not be maintained in the Caller List.

# Storing Caller List Information in the Directory

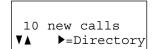
You can store names and phone numbers that are in the Caller List into the directory. You can also turn the call group feature on for certain callers (p. 41).

Storing must be carried out with the handset. Make sure the unit is in the standby mode initially.

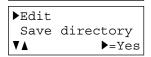
- Press (▼) or (▲) to enter the Caller List.
- Press ▼ or ▲ repeatedly to find the caller you want to store in the directory. and press (▶) (Yes key).
  - •If the number requires editing, see page 36.
- Press ▼ or ▲ to select "Save directory", and press ▶ (Yes key).

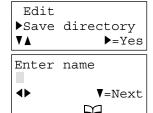
If there is no name information for the caller. "Enter name" will be displayed.

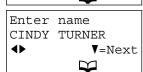
- a) If a name is not required, press ▼ (Next key).
- b) If a name is required, enter the name (p. 44). When finished, press ▼ (Next key).
- To turn the call group feature on, select "on" by pressing ◀ or ▶. If not required, select "Off". (See page 43, from step 7.)

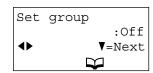


CINDY TURNER 1-234-456-7890 11:20A JAN.12 X3









- •You can exit the programming mode any time by pressing (OFF).
- •If the display shows "Directory full" in step 3, press (OFF) to exit the list. To erase other stored items from the directory, see page 49.
- •You cannot store caller information in the directory if a phone number is not displayed.

# **Erasing Caller List Information**

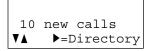
After checking the Caller List, you can erase some or all of the entries with the handset or the base unit.

Make sure the unit is in the standby mode initially.

# To erase a specific caller from the Caller List

#### With the handset/base unit:

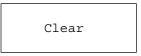
Press ▼ or ▲ to enter the Caller List.



Press ▼ or ▲ repeatedly to find the caller you want to erase from the Caller List.

TOM REAGAN 1-888-777-6666 12:20A JAN.12 √

Press CLEAR.



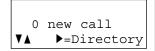
- A beep sounds and the information is erased.
- •To erase other items, repeat from step 2.
- To return to the standby mode, if using the handset, press OFF.
   If using the base unit, press
   EXIT or STOP.

# To erase all entries in the Caller List

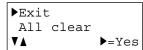
Before erasing all entries, make sure that "0 new call" is displayed.

#### With the handset/base unit:

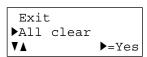
Press ▼ or ▲ to enter the Caller List.



7 Press CLEAR.



3 Press ♥ or ▲ to select "All clear".



4 Press ▶ (Yes key) or CLEAR.

All clear

 A beep sounds and all entries are erased.

# **One-Touch Dialer**

You can store a phone number in the **DIRECT** button of the handset. The stored number is dialed with a one-touch operation.

# Storing a Phone Number in the DIRECT Button

Make sure the unit is in the standby mode initially.

- Press FUNCTION/CH.
- Press or a repeatedly until the arrow points to "Program".
- **?** Press ▶ (Yes key).
- While the arrow points to "Save DIRECT#", press ▶ (Yes key).
- Enter a phone number, up to 22 digits.
   Each time you press CLEAR the digit to the left of the cursor is erased. To erase all digits,
  - press and hold (CLEAR).

    •The last 32 digits number you entered will be displayed. To confirm the remaining number, press 

    ◀ or ▶.
- A Press ▼ (Next key).
  - •If you want to edit the entered number, press

    (Edit key) and return to step 5.
- **7** Press ▶ (Save key).
  - •A beep sounds.
  - •To return to the standby mode, press **OFF**.

1234567890123456 789012 **△**=Edit **▶**=Save

1234567890123456

Ringer volume

▶Save DIRECT# Set flash time

▶=Yes

▶=Yes

**V**=Next

**V**=Next

▶ Program

V A

V A

789012

**◆**▶

1234567890123456 789012 Save DIRECT#

- •You can exit the programming mode any time by pressing OFF.
- •If a pause is required for dialing, **REDIAL/PAUSE** can be stored in a phone number in step 5. This counts as one digit (p. 52).

#### To erase the stored number:

Press and hold **CLEAR** in step 5.

# Dialing the Stored Number in the DIRECT Button

1 Press **DIRECT**.

•The stored number is displayed.

1234567

Press or ...

•You can also dial the stored number by pressing or then pressing DIRECT).

# **Using the Directory**



You can store up to 90 names and phone numbers in the directory using the handset. All directory items are sorted by the first word in alphabetical order. Using the directory, you can make a call by selecting a name on the handset or base unit display.

#### Call group feature (Dual-Color Visual Ringer):

You can distinguish certain callers from others by the ringer pattern, the color of the display backlight and the ringer charge indicator light when a call is received. Turn the call group feature on for required items (for example, for family). When a Caller ID call is received from those callers, the handset and the base unit will ring with a different ringer pattern, the handset and base unit displays will light in orange and the ringer/charge indicator will flash in orange.

Call group feature	Backlight color Ringer/Charge indicator light color	Ringer pattern	
Off	Green	Ordinary	
On	Orange	Higher pitch	

# Using the Directory

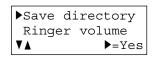
# **Storing Names and Numbers in the Directory**

Store a name and number, then if required, turn the call group feature on for the item.

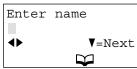
Make sure the unit is in the standby mode initially.

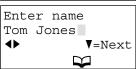
- Press FUNCTION/CH.
- While the arrow points to "Save directory", press (Yes key).
  - •The display shows the number of stored items in the directory.
- 3 Enter a name, up to 15 characters using the dialing buttons (p. 44).
  - To move the cursor, press ◀ or ▶.
  - If a name is not required, press ▼ (Next key) and go to step 5.
- Press ▼ (Next key).
- Enter a phone number, up to 22 digits.

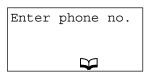
   If you misdial, press CLEAR. Digits are erased from the right. To erase all digits, press and hold CLEAR.
- A Press ▼ (Next key).

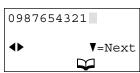










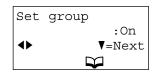






- To turn the call group feature on, select "on" by pressing ◀ or ▶.

  If not required, select "off".
  - •When "On" is selected, the display and ringer/charge indicator will light in orange and a different ringer pattern will be heard.

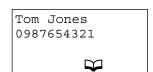


Press ▼ (Next key).

•If you want to change the storing name, number or group setting, press (Edit key) repeatedly to reach the desired display and change it.



- ∩ Press ▶ (Save key).
  - •A beep sounds.
  - •To continue storing other items, repeat from step 2.
  - •To return to the standby mode, press **OFF**).



- •If a pause is required for dialing, **REDIAL/PAUSE** can be stored in a phone number in step 5. This counts as one digit (p. 52).
- •You can exit the programming mode any time by pressing OFF.
- •If the display shows "Directory full" in step 2, press **OFF** to exit the list. To erase other stored items from the directory, see page 49.
- •If 3 beeps sound and the display shows "Save error", move closer to the base unit and start again from step 1



# **Selecting Characters to Enter Names**

The handset dialing buttons (0 to 9) can be used to enter letters and symbols. The letters are printed on the dialing buttons.

Pressing each button selects a character as shown below.



	Number of times key is pressed										
Keys	1	2	3	4	5	6	7	8	9	10	11
1	#	&	,	(	)	*	,	_		/	1
2	Α	В	С	а	b	С	2				
3	D	Е	F	d	е	f	3				
4	G	Н	I	g	h	i	4				
5	J	K	L	j	k	I	5				
6	М	N	0	m	n	0	6				
7	Р	Ю	R	S	р	q	r	S	7		
8	Т	C	V	t	u	V	8				
9	W	Х	Υ	Z	w	х	у	z	9		
0	0	Blank									
•	To move the cursor to the left										
<b>▶</b>	To move the cursor to the right										

<sup>•</sup>To enter another character using the same dialing button, press ▶ to move the cursor to the next space.

#### If you make a mistake while entering a name

Use **●** or **▶** to move the cursor to the incorrect character, press **CLEAR** to delete and enter the correct character. Each time you press **CLEAR**, a character is erased from the right.

To erase all characters, press and hold **CLEAR**.



# For example, to enter "Tom Jones":

- Press (FUNCTION/CH).
- While the arrow points to "Save directory", press ▶ (Yes key).
- ▶Save directory Ringer volume ▶=Yes

Directory= 20 items

**◆ V**=Next

Enter name

- Т
- To
  - Tom
- Tom
- Tom J
- Tom Jo
- Tom Jon

Tom Jone

Enter name Tom Jones **◆ V**=Next

Enter phone no.

- Press 8.
- Press (6) six times, then press ( ) to move the cursor to the right.
- Press (6) four times.
- Press ( twice to enter a blank.
- Press 5.
- Press 6 six times, then press > to move the cursor to the right.
- Press (6) five times.
- Press (3) five times.
- Press (7) eight times.
- 12 When finished, press ▼ (Next key).

  •To enter a phone number and continue storing, see page 42, from step 5.



# **Finding Items in the Directory**

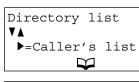
You can search the directory using the handset or the base unit.

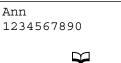
#### With the handset/base unit

Make sure the unit is in the standby mode initially.

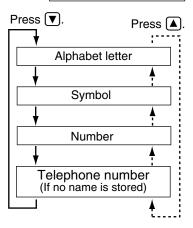
- 1 Press **◄** or **▶** to enter the directory list.
- Press ▼ or ▲.

  •The first item is disp
  - The first item is displayed.



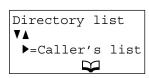


- Press ▼ or ▲ repeatedly until the desired item is displayed
  - •All directory items are stored in the order shown on the right.



## To search for a name by initial

- **1** Press **◀** or **▶** to enter the directory list.
- Press ▼ or ▲.
  - •The first item is displayed.



- Press the dialing button for the first letter of the desired name until any name with the same initial is displayed (see the Index table on page 47).
  - Ex. To find "Frank", press 3 repeatedly until the first item under "F" is displayed.
- Press ▼ repeatedly until the name is displayed.



#### Index table

Keys	Index	Keys	Index
1	Other symbols, 1	6	M, N, O, 6
2	A, B, C, 2	7	P, Q, R, S, 7
3	D, E, F, 3	8	T, U, V, 8
4	G, H, I, 4	9	W, X, Y, Z, 9
5	J, K, L, 5	0	0

- •You can leave the directory list any time. If using the handset, press (OFF). If using the base unit, press **EXIT** or **STOP**.
- •If "No items stored" is displayed in step 2, the directory is empty.
- In step 1, you can go to the Caller List by pressing [►] (p. 34).
- •If you are viewing the directory with the handset, another person cannot access the directory using the base unit, and vice versa.

# Dialing from the Directory

Make sure the unit is in the standby mode initially.

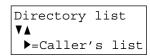
#### With the handset

Press ◀ or ▶ to enter the directory list.

- Press ♥ or ▲. •The first item is displayed.
- Press ▼ or ▲ repeatedly to find the directory item that you want to dial.
  - •To search for the item by initial, see page 46.
  - •To exit the directory, press OFF).
- Press or . The number is dialed automatically.

#### With the base unit

Press ◀ or ▶ to enter the directory list.



- Press ▼ or ▲.
- •The first item is displayed.
- Press (▼) or (▲) repeatedly to find the directory item that you want to dial.
  - •To search for the item by initial, see page 46.
  - •To exit the directory, press **(EXIT)** or **(STOP)**.
- Press **DIGITAL SP-PHONE**. The number is dialed automatically.

# Using the Directory

# Editing an Item in the Directory

You can edit a name and phone number of a stored item and change the group setting (p. 41).

Programming must be carried out with the handset. Make sure the unit is in the standby mode initially.

Press ◀ or ▶ to enter the directory list.

Press ▼ or ▲.

•The first item is displayed.

Press ▼ or ▲ repeatedly to find the directory item you want to change, and press .

- •To search for the item by initial, see page 46. •If you do not need to change the name, press
- (Next key) and go to step 5.

Edit the name using the dialing buttons, or (p. 44), up to 15 characters.

Press ▼ (Next key).

•If you do not need to change the number, press (▼) (Next key) and go to step 7.

Add a number to the current number. •Pressing **CLEAR**) erases the digit to the left of the cursor. To erase all digits, press and hold (CLEAR).

Press ▼ (Next key).

O To turn the call group feature on, select "on" by pressing ◀ or ▶. If not required, select "Off".

•When "On" is selected, the display and ringer/charge indicator will light in orange and a different ringer pattern will be heard.

Directory list ▶=Caller's list

Jane 1234567

Enter name Jane **◆ V**=Next

Enter name Jane Walker **◆ V**=Next

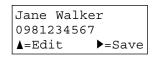
1234567 **◆**▶ **V**=Next

0981234567 ◂ **V**=Next

Set group :Off ▼=Next

Set group :On ◂▶ **V**=Next O Press (Next key).

•If you want to change the storing name, number or group setting, press ▲ (Edit key) repeatedly to reach the desired to reach the desired display and change it.



Jane Walker 0981234567

Press (Save key).

- A beep sounds.
- •To continue editing other items, repeat from 3.

●To return to the standby mode, press **OFF**.

# **Erasing an Item from the Directory**

•You can exit the programming mode any time by pressing **OFF**].

#### With the handset/base unit

You can erase an item using the handset or the base unit. Make sure the unit is in the standby mode initially.

1 Press ◀ or ▶ to enter the directory list.

1

Press ▼ or ▲.

•The first item is displayed.

Press or repeatedly to find the directory item you want to erase.

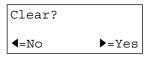
•To search for the item by initial, see page 46.

/ Press CLEAR.

•To stop erasing, press **◄** (No key).

Directory list
▼▲
▶=Caller's list

Helen 1234567890



Clear

- ☐ Press ▶ (Yes key).
  - •A beep sounds and the item is erased.
  - •To erase other items, repeat from step 3.
  - •To return to the standby mode, if using the handset, press **OFF**. If using the base unit, press **EXIT** or **(STOP)**.

# Intercom

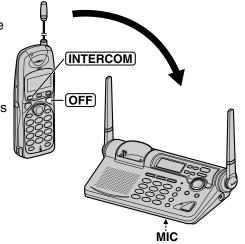
A 2-way intercom is possible between the handset and the base unit.

## Paging the base unit from the handset

- 1 Handset: Press [INTERCOM]. Talk to the
  - •"Intercom" is displayed.

paged party after the beeps.

- Base unit: When the other party's voice is heard, answer using the MIC.
- Handset:
  To end the intercom, press
  OFF.



## Paging the handset from the base unit (Handset locator)

Using this feature, you can locate a misplaced handset.

- Base unit:
  Press (LOCATOR/INTERCOM).
  - "Paging" is displayed on the base unit.
  - •The handset beeps for 1 minute and "Paging Press INTERCOM" is displayed.
  - •To stop paging, press

    [LOCATOR/INTERCOM] again.
- Handset:
  Press (INTERCOM) to answer.

  •"Intercom" is displayed.
  - Base unit:
    Talk into the MIC.
- Handset:
  To end the intercom, press

  OFF).



#### During an intercom call:

- •Intercom calls can only be ended with the handset.
- •If the handset user has difficulty hearing the base unit user, decrease the base unit speaker volume by pressing  $\blacktriangledown$ .
- •If an incoming call is received, the intercom call stops and the unit starts to ring. To answer, if you are using the handset, press or . If you are using the base unit, press **DIGITAL SP-PHONE**.

# Transferring a Call Using the Intercom

The intercom can be used during a call. This feature enables you to transfer a call between the handset and the base unit.

# From the handset to the base unit

- Handset:
  During a call, press
  INTERCOM. Talk to the paged party after the beeps.
  - •The call is put on hold and "Intercom hold" is displayed.
  - •If the base unit user does not answer, press or .
- Base unit:
  When the paging party's voice is heard, answer using the MIC.
- Base unit:
  To answer the call, press
  DIGITAL SP-PHONE.
  - The transfer is complete.

# From the base unit to the handset

- Base unit:
  During a call, press
  [LOCATOR/INTERCOM].
  - •The call is put on hold and "Paging" is displayed.
  - If the handset user does not answer, press
     DIGITAL SP-PHONE
- Handset:
  Press (INTERCOM) to answer the page.
- Handset:
  To answer the call, press
  or 🛋.
  - •The transfer is complete.

# **Special Features**

# Automatic Security Code Setting

Each time you place the handset on the base unit, the unit automatically selects one of more than a million security codes. These codes help prevent the unauthorized use of your telephone line by another cordless telephone user.

# For Call Waiting Service Users

Press (FLASH/CALL WAIT/PLAYBACK) or (FLASH/CALL WAIT) if you hear a call-waiting tone while talking.

- •The first call is put on hold and you can answer the second call.
- •To return to the first caller, press [FLASH/CALL WAIT/PLAYBACK] or [FLASH/CALL WAIT] again.
- •The call waiting service cannot be used when:
- —the answering system is recording someone's message, or
- —a parallel connected telephone is in use.
- If this function does not operate properly, consult your telephone company for details.

## **Call Waiting Caller ID Feature**

Call Waiting Caller ID Feature allows your unit to display the second caller's information. After you hear a call-waiting tone while talking, the unit will display the caller's name with the phone number and "----Waiting----".

```
NANCY BROWN
1-000-222-3333
----Waiting----
```

Please contact your telephone company for details and availability in your area.

# How to Use the PAUSE Button (For Analog PBX Line/Long Distance Service Users)

We recommend you press **REDIAL/PAUSE** or **PAUSE** if a pause is required for dialing with a PBX or to access a long distance service. Ex. Line access number **9** (PBX)

```
9 → REDIAL/PAUSE or PAUSE → Phone number
```

- •Pressing **REDIAL/PAUSE** or **PAUSE** once creates a 3.5 second pause. This prevents misdialing when you redial or dial a stored number.
- Pressing (<u>REDIAL/PAUSE</u>) or (<u>PAUSE</u>) more than once increases the length of the pause between numbers.

# **Temporary Tone Dialing** (For Rotary or Pulse Service Users)

Press **TONE** before entering access numbers which require tone dialing.

- •The dialing mode changes to tone. You can enter numbers to access an answering service, electronic banking service, etc. When you hang up, the mode will return to pulse.
- Access numbers entered after pressing TONE will not be included when redialing.

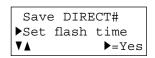
# **FLASH Button**

Pressing (FLASH/CALL WAIT/PLAYBACK) or (FLASH/CALL WAIT) allows you to use special features of your host PBX such as transferring an extension call or accessing special telephone services (optional) such as call waiting.

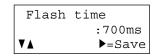
## Selecting the flash time

The flash time depends on your telephone exchange or host PBX. You can select the following flash times: "700, 600, 400, 300, 250, 110, 100 or 90 ms (milliseconds)". Your phone comes from the factory set to "700 ms". **Make sure the unit is in the standby mode initially.** 

- Press FUNCTION/CH.
- Press lacktriangledown or lacktriangledown repeatedly until the arrow points to "Program", and press lacktriangledown (Yes key).
- Press vor repeatedly until the arrow points to "Set flash time", and press (Yes key).



Press ▼ or ▲ repeatedly until the desired time is displayed, and press ► (Save key).



- A beep sounds.
- •To return to the standby mode, press OFF.
- •You can exit the programming mode any time by pressing **OFF**.
- •If you are connected via a PBX, a longer flash time may be necessary to use PBX functions (transferring a call etc.). Consult your PBX supplier for the correct setting.

# **Automatic Answering Operation**

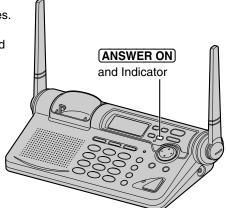
When the unit answers a call, a greeting message is played and the caller's message is recorded. While recording, "-Answering-" will flash on the base unit display.

- The total recording time (including greeting message) is about
   15 minutes. If messages are recorded in noisy rooms, the time may be shortened by up to 3 minutes.
- •A maximum of 64 messages (including greeting message) can be recorded.

# Setting the Unit to Answer Calls

Press (ANSWER ON) to turn on the answering system.

- •The indicator lights and "Answer set" is heard.
- •The unit will announce the remaining recording time if it is less than 5 minutes.
- •If you hear "Memory full", "Message full" is displayed on the base unit and the ANSWER ON indicator flashes rapidly, erase some, or all, of the messages (p. 57).



- •If you do not want the unit to answer calls, press **ANSWER ON** again to turn off the answering system. The indicator light goes out and "Answer off" is heard.
- •You can also turn on the answering system remotely using any other phone (p. 69).

#### Monitoring incoming calls

While a call is being recorded, you can monitor it through the base unit speaker.

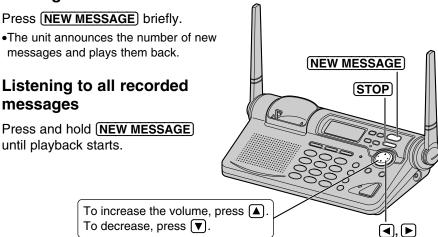
To answer the call with the base unit speakerphone, press DIGITAL SP-PHONE). For the handset, lift the handset off the base unit or press or . The unit stops recording.

# **Listening to Messages**



You can see the total number of recorded messages on the base unit display. If the ANSWER ON indicator flashes, new messages have been recorded.

# Listening to only new messages



- •During each message playback, the message number is displayed. (Ex. While the first message is being played back, "Message 1 " is displayed.)
- •At the end of the last message, "End of final message" is heard. The unit will announce the remaining recording time if it is less than 5 minutes.

# **During playback**

To <b>repeat</b> message	To repeat from the beginning of the message Press ◀.  •If you press within 5 seconds of playback, the previous message will be played.
To <b>skip</b> message	To skip to the next message Press ▶.
To <b>stop</b> operation	Press STOP.  •To resume playback, press NEW MESSAGE.  •If you do not press any button for 60 seconds or if you press STOP again, the unit will return to the standby mode.

# **Listening to Messages**

## For Caller ID service users (p. 32)

During playback, the base unit display will show the name and/or number of the caller whose message is being played.

JACK SMITH 1-222-333-4444 ---Message 3----

#### To call back the displayed number:

During playback, press (**DIGITAL SP-PHONE**).

- •The unit stops playback and automatically dials the displayed phone number.
- •After listening to new incoming messages, "\" will be added to the call entries in the Caller ID Caller List (p. 35).

## From the Handset

If someone else is in the room and you want to listen to the recorded messages privately, you can use the handset.

- Handset:
  - Press (FLASH/CALL WAIT/PLAYBACK).
  - •The number of new messages is heard on the handset.
- Base unit: To listen to new messages, press (NEW MESSAGE) briefly. To listen to all messages, press and hold

(NEW MESSAGE) until playback starts.

- •The messages will be heard
- on the handset. • (◄), (▶) and (STOP) can also
- be used during playback (p. 55).
- When finished, press **FLASH/CALL WAIT/PLAYBACK** or place the handset on the base unit.
- •You can also listen to messages without using the base unit. See page 70.



# **Erasing Messages**

The unit will announce the remaining recording time after playback, if it is less than 5 minutes. New messages cannot be recorded when:

- —"Memory full" is heard.
- —"Message full" is displayed on the base unit.
- —the ANSWER ON indicator flashes rapidly.

Erase some, or all, of the messages. We recommend you erase unnecessary messages after each playback.

# Erasing a specific message

Press **ERASE** while the message you want to erase is being played.

- •The unit erases the message.
- •A short beep will sound and the unit will continue to play the next message.

# **Erasing all messages**

All recorded messages, except the greeting message, can be erased at one time.

Press ERASE.

"Press ERASE again to erase all messages" is heard.

Within 5 seconds, press ERASE again.

A beep sounds and "No messages" is heard.

The base unit display shows "0 message".

ANSWER ON Indicator

•The information in the Caller List will not be erased. To erase Caller List information, see page 39.

# **Pager Call**

This feature allows you to alert your pager when the unit records an incoming message or receives a Caller ID call (p. 32). You can retrieve the message from a touch tone telephone (p. 64). If you subscribe to a Caller ID service, the caller's telephone number will be displayed on your pager. First program the following settings (p. 58–62), then set the unit to call the pager. **Use the handset near the base unit.** 

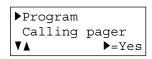
Make sure that the unit is in the standby mode initially.

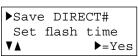
# Storing a Pager Number

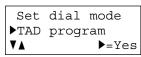
If you use a 1-800 pager number, see the next page for the storing procedure.

- 1 Press (FUNCTION/CH).
- Press ▼ or ▲ repeatedly until the arrow points to "Program".
- **?** Press ▶ (Yes key).
- Press or a repeatedly until the arrow points to "TAD program".
- Press ► (Yes key).

  •The base unit display shows programming options.
- A Press #.







Answering system setting. See base unit.

#### Base unit display

Enter pager no.

- 7 Enter your pager number, and press REDIAL/PAUSE twice.\* Enter the access code, if required by your pager company, and press REDIAL/PAUSE twice again.\*
  - •The entered number is displayed on the base unit.
  - •If you misdial, press (CLEAR) and enter the correct number.
  - •You can enter a total of 44 digits.



- Q Press ► (Save key).
  - A beep sounds.
  - •To return to the standby mode, press **OFF**.
  - \* Pager companies require a delay after the pager number and/or the access code is dialed. Contact your pager company regarding the required pause time. Pressing **REDIAL/PAUSE** once creates a 3.5 second delay and counts as one digit.
- •If the line has rotary or pulse service, press **TONE** between the pager number and **REDIAL/PAUSE** in step 7.

## Storing a 1-800 pager number

If you use a 1-800 pager number with a PIN code, store the pager number as follows.

- 1 Follow steps 1 through 6 on page 58.
- $2^{\ \ \ \textcircled{1}}$  Enter the 1-800 pager number, and press  $\overline{\text{REDIAL/PAUSE}}$  3 times.\*
  - ② Enter the PIN code, and press (REDIAL/PAUSE) twice.\*
  - •The entered number is displayed on the base unit.
  - •If you misdial, press **CLEAR** and enter the correct number.
  - •You can enter a total of 44 digits.
- **?** Press ▶ (Save key).
  - •A beep sounds.
  - •To return to the standby mode, press **OFF**.
  - \* Pager companies require a delay after the pager number and the PIN code are dialed. Contact your pager company regarding the required pause time. Pressing **REDIAL/PAUSE** once creates a 3.5 second delay and counts as one digit.
- •If the line has rotary or pulse service, press **TONE** between the pager number and **REDIAL/PAUSE** in step 2.
- •Alphanumeric voice dispatch pager services will not work with this function.



# **Storing Your Home Telephone Number**

After storing your home telephone number, it will then be displayed on your pager when your family wants you to call home. (See useful information on page 61.)

- 1 Press FUNCTION/CH.
- Press ▼ or ▲ repeatedly until the arrow points to "Program".
- **?** Press ▶ (Yes key).
- Press or a repeatedly until the arrow points to "TAD program".
- Press ▶ (Yes key).
  The base unit display shows programming options.
- A Press 7.

Program
Calling pager
▼▲ ►=Yes

►Save DIRECT#
Set flash time
▼▲ ►=Yes

Set dial mode ▶TAD program ▼▲ ▶=Yes

Answering system setting. See base unit.

Base unit display

Enter home No.:

- **7** Enter your home telephone number up to 11 digits.
  - •The entered number is displayed on the base unit.
  - •If you misdial, press (CLEAR) and enter the correct number.
- $\mathbf{Q}$  Press  $\mathbf{\triangleright}$  (Save key).
  - •A beep sounds.
  - •To return to the standby mode, press OFF.
- Your pager will also display your home number if the unit receives a call from an area which does not provide the Caller ID service or the caller requests not to show their information. Please call home to check who alerted your pager.



## To confirm the stored pager and home numbers

- 1. Press **FUNCTION/CH**.
- 2. Press ▼ or ▲ to select "Calling pager".
- 3. Press ▶ (Yes key).
- 4. Press 🕥 or 🕰.
- •The unit dials the stored pager number.
- •The pager beeps, and displays your home number and "11"\*.
- •If the pager does not beep or does not display your home number and "11", store the pager and home numbers again (p. 58–60).

#### **Useful Information**

Your family can let you know when they want you to call home by pressing  $\boxed{\text{FUNCTION/CH}} \rightarrow \boxed{\text{v}}$  or  $\boxed{\text{d}}$  to select "Calling pager"  $\rightarrow$   $\boxed{\text{v}}$  (Yes key)  $\rightarrow$   $\boxed{\text{v}}$  or  $\boxed{\text{d}}$ .

#### \* What "11" means

When your unit alerts your pager, "11" will be displayed after the caller's telephone number. "11" will not be displayed when another phone alerts your pager.

- Ex. When the unit records a caller's message whose number is "2345678": "234567811" will be displayed on your pager. If you select pager mode "2" (p. 62) and a caller does not leave a message, "00" will be displayed instead of "11".
- Ex. When the caller whose number is "2345678" alerts your pager directly: "2345678" will be displayed on your pager.

#### To erase the stored pager number

Follow steps 1 through 6 on page 58. → CLEAR →

- $\rightarrow$   $\triangleright$  (Save key)  $\rightarrow$   $\bigcirc$   $\frown$   $\frown$   $\frown$   $\frown$
- •The pager call mode will automatically return to OFF (p. 63).

## To erase the stored home telephone number

Follow steps 1 through 6 on page 60. → CLEAR → ► (Save key) → OFF.



# **Pager Mode Setting**

**After subscribing to a Caller ID service** (p. 34), you can select one of the following pager mode settings. The unit will alert your pager:

**Recorded MSG:** After the unit records an incoming message

(factory preset),

OR

Received call: Each time the unit receives a Caller ID call, even if

the caller does not leave a message.

If you want to change the mode, proceed as follows.

1 Press FUNCTION/CH.

Press or a repeatedly until the arrow points to "Program".

**?** Press ▶ (Yes key).

Press or a repeatedly until the arrow points to "TAD program".

Fress (Yes key).

•The base unit display shows programming options.

A Press 6.

•The current setting is displayed on the base unit

7 To select "Received call", press 2. OR

To select "**Recorded MSG**", press 1.

Press ▶ (Save key).

•A beep sounds.

•To return to the standby mode, press **OFF**.

Program
Calling pager

▼▲ ▶=Yes

►Save DIRECT#
Set flash time
▼▲ ►=Yes

Set dial mode ▶TAD program ▼▲ ▶=Yes

Answering system setting. See base unit.

#### Base unit display

Pager mode :Recorded MSG

#### Base unit display

Pager mode :Received call

- •If you select "Received call" and set the unit to call your pager (p. 63), the unit will alert your pager even if the answering system is not turned on.
- •If you select "Received call", and a Call ID call is received with no telephone number, the unit will only alert your pager if the caller leaves a message.

# Setting the Unit to Call a Pager

Press FLASH/CALL WAIT/PLAYBACK).

•The number of new messages is heard on the handset.

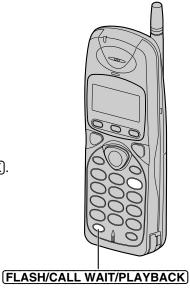
**7** Press **3**.

- "PAGER" is displayed on the base unit.
- •If "PAGER" is not displayed, the pager number has not been stored. Store the number (p. 58, 59), and try again.

**?** Press **FLASH/CALL WAIT/PLAYBACK**.

To turn off the pager call mode, repeat steps 1 through 3.

- •" PAGER " will disappear.
- •Each time you press 3 in step 2, the mode will turn on or off.



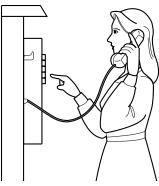
If you have not subscribed to a Caller ID service, the caller's telephone number will not be displayed on your pager.

- •If another message (or Caller ID call) is received before the unit alerts your pager for a previous message (or Caller ID call), the previous caller information will not be sent to your pager. Only the last call received will be sent to your pager.
- •If someone else makes or answers another call with the unit or a parallel connected phone before the unit alerts your pager for a previous message (or Caller ID call), the unit will stop alerting your pager for that message (or Caller ID call).
- •If you receive a telephone number on your pager but cannot recognize the caller, you may have received a direct inward dial (DID) call, such as from a PBX. Please call your unit to check the caller's message.

# Remote Operation from a Touch Tone Phone

You can operate the answering system from any touch tone phone. A synthesized voice menu will guide you on how to operate the unit (p. 66).

•To skip the voice menu and operate the unit directly, see page 68.



## **Summary of remote operation**

Call your unit from a touch tone phone.



Enter your remote code (p. 65) during or after the greeting message.

•The number of new messages is heard.



After 3 seconds, the voice menu will start (p. 66). Follow the menu or enter the direct commands (p. 68).



To end remote operation, hang up.

- •The messages are saved.
- •The unit will announce the remaining recording time after playback, if it is less than 5 minutes.



# **Setting the Remote Code**

The remote code prevents unauthorized people from accessing your unit and listening to your messages. Choose any **2-digit number (00–99)**. The factory preset remote code is "**11**". If you do not program your own remote code, you can use "11".

Make sure that the unit is in the standby mode initially.

- Press FUNCTION/CH).
- Press or a repeatedly until the arrow points to "Program".
- **?** Press ▶ (Yes key).
- Press ▼ or ▲ repeatedly until the arrow points to "TAD program".
- Press ► (Yes key).

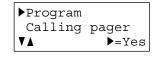
  •The base unit display shows programming options.
- 6 Press 1.

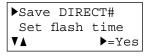
  •The current remote code is displayed on the base unit.
- Tenter a remote code using a **2-digit** number (00–99).
- Q Press ▶ (Save key).
  - •A beep sounds.
  - •To return to the standby mode, press **OFF**.
- If 6 beeps sound during programming, a wrong key was pressed. Enter the correct number.

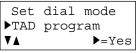
#### To check the remote code

Repeat steps 1 to 6.

•The current remote code is displayed on the base unit. When finished, press **OFF**.







Answering system setting. See base unit.

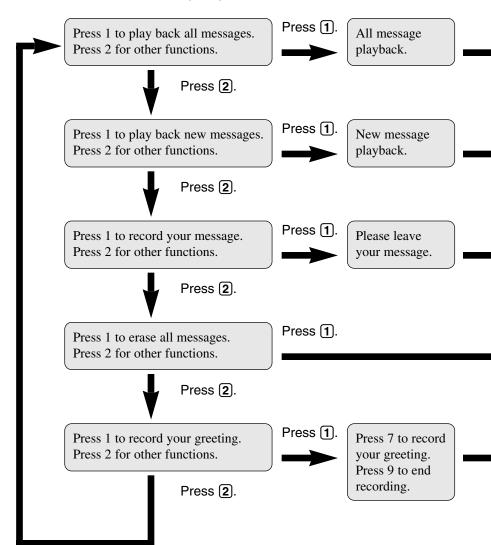
#### Base unit display

Remote code :11

# Remote Operation from a Touch Tone Phone

# **Voice Menu**

The shaded boxes are voice prompts.







#### All Message Playback

All recorded messages are played back. At the end of the last message, "End of final message" is heard. The unit will announce the remaining recording time if it is less than 5 minutes.



#### **New Message Playback**

Only new messages are played back. At the end of the last message, "End of final message" is heard. The unit will announce the remaining recording time if it is less than 5 minutes.



#### Recording a Memo Message

You can leave a personal message.

- 1. Talk after you hear "Please leave your message".
- 2. When you finish recording, hang up.



#### **Erasing All Messages**

All recorded messages (except greeting message) are erased.



## **Recording a Greeting Message**

You can re-record your greeting message.

- 1. Press **7**.
  - You will hear a voice prompt followed by a long beep.
- 2. After the beep, talk for up to 2 minutes.
- 3. When you finish recording, press (9).
- 4. Your greeting will be played back for confirmation.
- •3 seconds after playback, the voice menu will start again from the beginning.
- •If you hear "Memory full" after playback, erase some, or all, of the messages (p. 68).

# **Remote Operation from a Touch Tone Phone**

# **Direct Remote Operation**

Once you have entered the remote code, you can also control your unit by direct commands instead of using the voice menu. To end the remote operation, hang up anytime.

#### **Direct commands**

NEW MESSAGE PLAYBACK	4	•Only new messages are played back.
ALL MESSAGE PLAYBACK	5	•All messages are played back.
REPEAT (During playback)	1	•The current message is repeated.
SKIP (During playback)	2	•The current message is skipped. The next message is played.
STOP	9	<ul> <li>Operation is stopped temporarily.</li> <li>To resume operation, enter a direct command within 15 seconds, or the voice menu will start.</li> </ul>
GREETING MESSAGE RECORDING	7	•A long beep sounds.
RECORDING	₩ RECORD	•After the beep, talk immediately for up to 2 minutes.
	9	<ul><li>The recording is stopped.</li><li>The recorded message is played.</li></ul>
ERASING A SPECIFIC MESSAGE (During playback)	* 4	<ul> <li>The current message is erased.</li> <li>A short beep will sound and the next message will be played.</li> </ul>
ERASING ALL MESSAGES	* 5	<ul> <li>All recorded messages are erased.</li> <li>A long beep sounds and "No messages" is heard.</li> </ul>

# PAGER CALL ON/OFF •Each time you press ③, "On/Off" is heard and the mode will turn on or off. •If you have not stored a pager number, 6 beeps will sound and the mode will not turn on. ANSWERING SYSTEM OFF •The unit hangs up and will not answer calls until turned on again.

#### Turning on the answering system

Call your unit and wait for 15 rings.

- •The unit will answer and the greeting message will be played.
- •The answering system will turn on. Hang up or enter the remote code for other options.
- •When turning on the answering system using a rotary or pulse service telephone, you cannot enter the remote code for other options.

# Skipping the greeting message

After calling your unit, press  $\maltese$  during the greeting message.

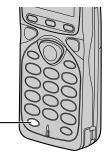
•The unit skips the rest of the greeting message and you can start recording your message after the long beep.

# Remote Operation with the Handset

You can operate your answering system with the handset.

The announcements and recorded messages can only be heard with the handset.





#### Summary of remote operation

Press FLASH/CALL WAIT/PLAYBACK).

- •The number of new messages is heard.
- "Remote operation" is displayed on the handset.



Enter the desired direct commands (p. 71).

- •If you do not enter a command, the voice menu will start (see below).
- •After the voice menu, all message playback will start.



To end remote operation, press **FLASH/CALL WAIT/PLAYBACK**).

- •The messages are saved.
- •The unit will announce the remaining recording time after playback, if it is less than 5 minutes.
- •If the unit starts to ring during the remote operation, press or to answer the call. The remote operation is ended.
- •If you hear "Memory full" after playback, erase some, or all, of the messages (p. 71).

#### Voice menu

If no commands are entered after you press **FLASH/CALL WAIT/PLAYBACK**), the unit will start the following voice menu.

"Press 4 to play back new messages. Press 5 to play back all messages."

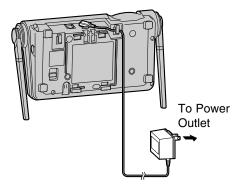
•You can enter direct commands even if the voice menu has started.

Direct commands				
4	•Only new messages are played back.			
5	•All messages are played back.			
1	<ul> <li>The current message is repeated.</li> <li>You can also press   to repeat a message.</li> </ul>			
2	<ul> <li>The current message is skipped.</li> <li>The next message is played.</li> <li>You can also press ▶ to skip a message.</li> </ul>			
9	Operation is stopped temporarily. To resume operation, enter a direct command within 15 seconds, or the voice menu will start (p. 70).			
*4	<ul> <li>The current message is erased.</li> <li>A short beep will sound and the next message will be played.</li> </ul>			
*5	•All recorded messages are erased. •A long beep sounds and "No messages" is heard.			
3	<ul> <li>Each time you press 3, the mode will turn on or off.</li> <li>If you have not stored a pager number, "PAGER" will not be displayed on the base unit, and the mode will not turn on.</li> </ul>			
0	• "Answer off" is heard and the answering system is turned off.			
8	•"Answer set" is heard and the answering system is turned on.			
	4 5 1 2 9 *4 *5 3			

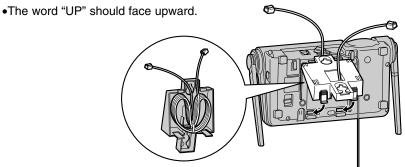
# **Wall Mounting**

This unit can be mounted on a wall phone plate.

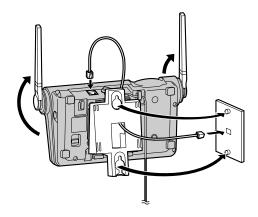
1 Connect the AC adaptor.



Tuck the telephone line cord inside the wall mounting adaptor, then push it in the direction of the arrow.



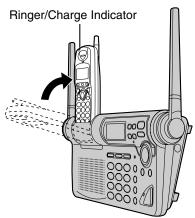
- 3 Connect the telephone line cord. Mount the unit, then slide down.
  - •Raise the antennas.



To charge the handset battery:

Place the handset on the cradle and adjust the angle of the cradle in the direction of the arrow as shown.

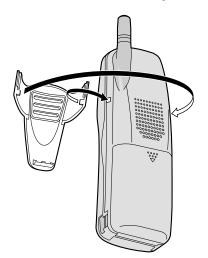
•The ringer/charge indicator lights.



# **Using the Belt Clip**

You can hang the handset on your belt or pocket using the belt clip.

### To attach the belt clip



## To remove the belt clip



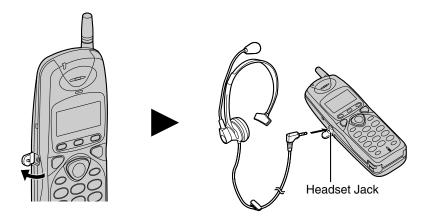
# **Using an Optional Headset**

Plugging an optional headset into the handset or the base unit allows a hands-free phone conversation. Please use only the Panasonic KX-TCA88 headset. To order call the accessories telephone number on page 2.

### With the Handset

#### Connecting the headset to the handset

Open the headset jack cover, and connect the headset to the headset jack as shown below.

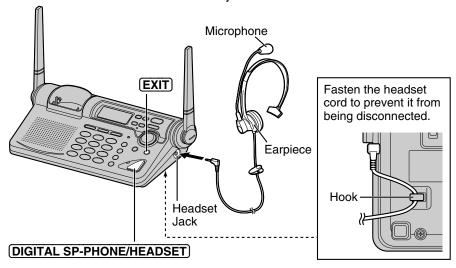


When the headset is connected to the handset, make sure to use the headset to talk with the caller. If you want to have a normal cordless phone conversation, disconnect the headset.

### With the Base Unit

### Connecting the headset to the base unit

Connect the headset to the headset jack as shown.



### Making/Answering calls

- Press **DIGITAL SP-PHONE/HEADSET** to make or answer a call.
  - •If you misdial when making a call, press **DIGITAL SP-PHONE/HEADSET** twice and dial again.
- 7 To hang up, press **DIGITAL SP-PHONE/HEADSET**.

To adjust the headset receiver volume (High, Medium or Low): While using the headset, press  $\blacktriangle$  or  $\blacktriangledown$ .

#### To switch to the speakerphone while using the headset:

"EXIT=SP-phone" is displayed. Press EXIT.

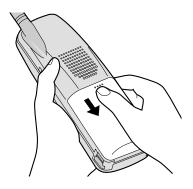
To return to the headset, press **EXIT** again.

- •Each time you press **EXIT**, the call will switch to the headset or speakerphone. While in the speakerphone mode, "EXIT=Headset" is displayed.
- •During a conversation using the headset, you can switch the call to the handset by lifting it off the cradle.
- •If you disconnect the headset during a conversation, you can continue the conversation with the speakerphone.

# **Battery Replacement**

If "Recharge battery" is displayed and/or " [ 1" flashes after being fully charged, replace the battery with a new Panasonic PQHHR150AA23 battery. To order, call the accessories telephone number on page 2.

Remove the cover by sliding while pressing the arrow.

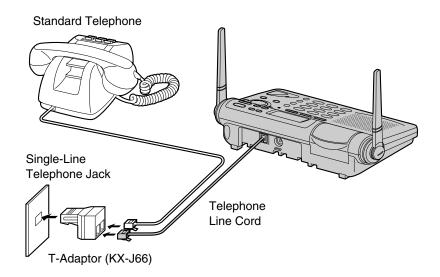


- Remove the old battery.
  Then install the new one:
  - ①Pinch the rubber coated part of the battery leads with the red lead on the right and the black lead on the left.
  - ②Insert the battery plug into the connector in the handset.
  - ③Press the plug to ensure it is connected properly.

Close the cover. Make sure you charge the new battery for about 8 hours in order to display the battery strength prompt correctly (p. 11).

# **Adding Another Phone**

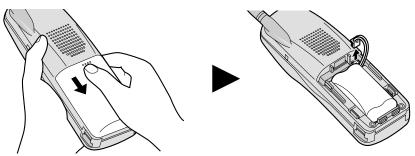
This unit will not function during a power failure. To connect a standard telephone on the same line, use the Panasonic T-adaptor KX-J66. To order, call the accessories telephone number on page 2.



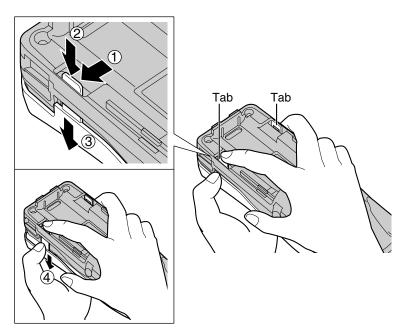
# Fashion Plate™ Snap-On Color Covers (Optional)

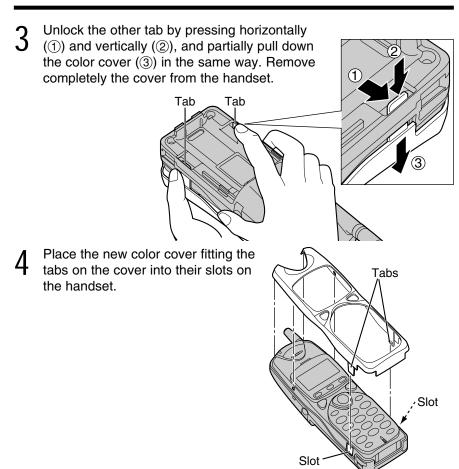
You can change the look of your phone's handset with optional Fashion Plate™ snap-on color covers, KX-TGA10. Three different color covers are included; brownstone, charcoal and wineberry. To order, call the accessories telephone number on page 2.

Remove the battery cover by sliding while pressing the arrow. Remove the battery.

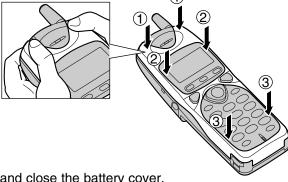


The color cover is locked with the right and left tabs. Unlock one of the tabs by pressing horizontally (1) and vertically (2), and partially pull down the color cover (3, 4) as shown.





5 Snap the color cover shut on the upper (1), middle (2) and lower (3) parts of the handset.



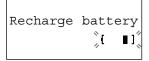
Connect the battery and close the battery cover.

6

# **Error Messages**

If the unit detects a problem, one of the following messages will be displayed on the base unit or cordless handset.

### Handset display



The battery needs to be charged. Place the handset on the base unit to charge the battery (p. 11).

No link to base. Place on cradle and try again. The handset has lost communication with the base unit. Place the handset on the base unit and try again.

Please lift up and try again

▼, ▲, ◀ or ▶ was pressed while the handset was on the base unit. Lift the handset and press the button again.

Directory full

When trying to store an item or Caller List information in the directory, the directory memory is full (p. 38, 42). Erase other stored items (p. 49).

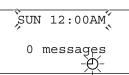
Not available

▼, ♠, ◀, ▶, (INTERCOM) or FLASH/CALL WAIT/PLAYBACK) was pressed while the base unit was not in the standby mode.

Save error

While programming, the handset has lost communication with the base unit. Move closer to the base unit and try again.

### Base unit display



When the clock needs adjusting, the day and time flashes with "①". Adjust the clock (p. 22).

Greeting record
Recording error

Your greeting message was not recorded correctly. Record it again (p. 18).

SUN 12:00AM
Message full

If message memory is full, "Message full" will flash. Erase some, or all, of the messages (p. 57).

Handset in use

The display will be shown when the handset is in use (making/answering a call, viewing the Caller List or directory list, listening to messages, etc.).

# **Before Requesting Help**

# **Cordless Telephone**

Problem	Remedy	
"No link to base. Place on cradle and try again." is displayed and an alarm tone sounds.	<ul> <li>You are too far from the base unit. Move closer and try again.</li> <li>Place the handset on the base unit and try again.</li> <li>Plug in the AC adaptor.</li> <li>Extend the handset antenna fully.</li> <li>Raise the base unit antennas.</li> </ul>	
Static, sound cuts in/out, fades. Interference from other electrical units.	<ul> <li>Locate the handset and the base unit away from other electrical appliances (p. 3).</li> <li>Move closer to the base unit.</li> <li>Extend the handset antenna fully.</li> <li>Raise the base unit antennas.</li> <li>Press FUNCTION/CH to select a clear channel.</li> </ul>	
The handset and/or the base unit do not ring.	•The ringer volume is set to OFF. Set to HIGH or LOW (p. 17).	
The handset display is blank.	<ul> <li>The handset is in the standby mode</li> <li>(p. 9). Press ▼, ▲, ◀ or ► to turn the display on.</li> </ul>	
The handset display is still blank after pressing ▼, ▲, ◀ or ▶.	•Charge the battery fully (p. 11).	
You cannot store a name and phone number in the directory.	You cannot store an item in the directory while the unit is in the talk, speakerphone or intercom mode, or while the answering system is in use.     Do not pause for over 60 seconds while storing.	
While programming or searching, the unit starts to ring and stops the program/ search.	•To answer the call, press ,	



Problem	Remedy
The unit does not display the caller's name and/or phone number.	<ul> <li>You need subscribe to a Caller ID service from telephone companies.</li> <li>Other telephone equipment may be interfering with your phone. Disconnect it and try again.</li> <li>Other electrical appliances connected to the same outlet may be interfering with the Caller ID information.</li> <li>Telephone line noise may be affecting the Caller ID information.</li> </ul>
The handset or the base unit display goes to the standby mode while viewing the Caller List.	Do not pause for over 60 seconds while searching.     Or DIGITAL SP-PHONE. was pressed.
When a second call is received during a conversation, the unit does not display the new caller's name and/or phone number.	•The line mode selection is incorrect. See page 14.
You cannot page the handset or the base unit.	•The handset is too far from the base unit. •The handset or the base unit is engaged in an outside call or is viewing the Caller List/directory list. Try again later. If you are using the base unit, wait until "Handset in use" disappears.
You cannot redial by pressing REDIAL/PAUSE or REDIAL.	<ul> <li>If the last number dialed was more than 32 digits long, the number will not be redialed correctly.</li> <li>Access numbers entered after pressing TONE will not be included when redialing.</li> <li>The REDIAL/PAUSE button on the handset has a double function as either redial or pause. It will redial the last number dialed if pressed at the outset of a call (p. 27). If another number has been dialed first, it will operate as a pause button (p. 52).</li> </ul>

# **Before Requesting Help**

Problem	Remedy
You cannot have a conversation using the handset.	•When the headset is connected (p. 74), you must use the headset to talk with the caller. To have a normal cordless phone conversation, disconnect the headset.
You cannot have a conversation using the headset.	<ul> <li>•Make sure that the headset is connected properly (p. 74).</li> <li>• □ → may have been pressed. If the button lights, press → to continue the conversation with the headset.</li> <li>•If "EXIT=Headset" is displayed on the base unit, press EXIT to switch from the speakerphone to the headset.</li> </ul>

# **Answering System**

Problem	Remedy
The answering system is on, but incoming messages are not recorded.	<ul> <li>The recording time is set to "Greeting only". Select "1 minute" or "3 minutes" (p. 21).</li> <li>Memory is full. Erase some, or all, of the messages (p. 57).</li> </ul>
You cannot listen to the recorded messages.	•Make sure that the unit is in the standby mode.
"Message full" is displayed and the ANSWER ON indicator flashes rapidly, and no new messages are recorded.	•Memory is full. Erase some, or all, of the messages (p. 57).
You cannot operate the answering system at the base unit.	•The handset user is operating the answering system, or is engaged in an outside call. Wait until the "Handset in use" disappears.



Problem	Remedy
You cannot operate the answering system from a touch tone phone.	<ul> <li>Make sure you enter the correct remote code.</li> <li>The answering system may not respond if the tones are too short to activate the unit. Press each button firmly.</li> <li>The answering system is off. Turn it on (p. 69).</li> </ul>
You cannot operate the answering system with the handset.	<ul> <li>Someone is operating the answering system.</li> <li>You are too far from the base unit. Move closer to the base unit.</li> <li>The unit is recording a message.</li> <li>To answer the call, press or </li> </ul>
While recording a greeting message, the unit starts to ring and stops recording.	•To answer the call, press  DIGITAL SP-PHONE, or lift the handset off the base unit or press or  Start again from the beginning after hanging up.
During playback, the unit starts to ring and stops playback.	•To answer the call, press  DIGITAL SP-PHONE, or lift the handset off the base unit or press or .  To resume playback, press  NEW MESSAGE after hanging up.
The base unit does not display the name and/or number of the caller whose message is being played.	•If the caller is not stored in the Caller List, the handset will not display the caller's information.
The unit does not alert your pager.	•The line mode selection is incorrect. See page 14.

# **Before Requesting Help**

## General

Problem	Remedy
The unit does not work.	<ul> <li>Check the settings (p. 10–14).</li> <li>Charge the battery fully (p. 11).</li> <li>Clean the charge contacts and charge again (p. 12).</li> <li>Install the battery properly (p. 76).</li> <li>Place the handset on the base unit and unplug the AC adaptor to reset. Plug in, and try again.</li> <li>Re-install the battery and place the handset on the base unit. Try again.</li> </ul>
You cannot program items, such as the dialing mode.	<ul> <li>Programming is not possible while the unit is in the talk or speakerphone mode, when viewing the Caller List/directory list, or while the answering system is in use.</li> <li>Do not pause for over 60 seconds while programming.</li> <li>Move closer to the base unit.</li> <li>▼, ▲, ◀ or ▶ may have been pressed when you picked up the handset. Press FUNCTION/CH and try again.</li> </ul>
Previously programmed information is erased.	•If a power failure occurs, programmed information may be erased. Reprogram if necessary.
"Recharge battery" is displayed on the handset, "{	Charge the battery fully (p. 11).
You charged the battery fully, but "Recharge battery" is still displayed and/or "[	Clean the charge contacts and charge again (p. 12).     Install a new battery (p. 75).

Problem	Remedy
The ringer/charge indicator light does not go out while charging.	•This is normal.
If you cannot solve your problem.	Call our customer call center at 1-800-211-PANA(7262).  Panasonic's e-mail address for customer inquiries: consumerproducts@panasonic.com for customers in the USA or Puerto Rico ONLY

# Important Safety Instructions

When using this unit, basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury.

- 1. Read and understand all instructions.
- 2. Follow all warnings and instructions marked on this unit.
- Unplug this unit from AC outlets before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 4. Do not use this unit near water, for example, near a bathtub, washbowl, kitchen sink, or the like.
- 5. Place this unit securely on a stable surface. Serious damage and/or injury may result if the unit falls.
- Do not cover slots and openings on the unit. They are provided for ventilation and protection against overheating. Never place the unit near radiators, or in a place where proper ventilation is not provided.
- Use only the power source marked on the unit. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- 8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
- 9. Do not overload wall outlets and extension cords. This can result in the risk of fire or electric shock.
- 10. Never push any objects through slots in this unit. This may result in the risk of fire or electric shock. Never spill any liquid on the unit.
- 11. To reduce the risk of electric shock, do not disassemble this unit. Take the unit to an authorized servicenter when service is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the unit is subsequently used.
- 12. Unplug this unit from the wall outlet and refer servicing to an authorized servicenter when the following conditions occur:
  - A. When the power supply cord or plug is damaged or frayed.
  - B. If liquid has been spilled into the unit.
  - C. If the unit has been exposed to rain or water.
  - D. If the unit does not work normally by following the operating instructions. Adjust only controls covered by the operating instructions. Improper adjustment may require extensive work by an authorized servicenter.
  - E. If the unit has been dropped or physically damaged.
  - F. If the unit exhibits a distinct change in performance.
- 13. During thunderstorms, avoid using telephones except cordless types. There may be a remote risk of an electric shock from lightning.
- Do not use this unit to report a gas leak, when in the vicinity of the leak.

# SAVE THESE INSTRUCTIONS

#### CAUTION:

To reduce the risk of fire or injury to persons, read and follow these instructions.

- 1. Use only the battery(ies) specified.
- 2. Do not dispose of the battery(ies) in a fire. They may explode. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- 4. Exercise care in handling batteries in order not to short the battery to conductive materials such as rings, bracelets, and keys. The battery and/or conductor may overheat and cause burns.
- 5. Charge the battery(ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

#### **WARNING:**

TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR ANY TYPE OF MOISTURE.

# FCC and Other Information

This unit must not be connected to a coin operated line. If you are on a party line, check with your local telephone company.

#### Ringer Equivalence No. (REN):

The REN is useful in determining the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

In the event terminal equipment causes harm to the telephone network, the telephone company should notify the customer, if possible, that service may be stopped.

However, where prior notice is impractical, the company may temporarily cease service providing that they:

- (a) Promptly notify the customer.
- (b) Give the customer an opportunity to correct the problem with their equipment.
- (c) Inform the customer of the right to bring a complaint to the Federal Communication Commission pursuant to procedures set out in FCC Rules and Regulations Subpart E of Part 68.

The Telephone Company may make changes in its communications facilities, equipment, operations or procedures, where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations in FCC Part 68.

If such changes can be reasonably expected to render any customer terminal equipment incompatible with telephone company communications facilities, or require modification or alteration of such terminal equipment, or otherwise materially affect its use or performance, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service.

When programming emergency numbers and/or making test calls to emergency numbers:

- Remain on the line and briefly explain to the dispatcher the reason for the call before hanging up.
- 2. Perform such activities in the off-peak hours, such as early morning hours or late evenings.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this phone.

#### **CAUTION:**

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

#### Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- —Reorient or relocate the receiving antenna.
- —Increase the separation between the equipment and receiver.
- —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- —Consult the dealer or an experienced radio/TV technician for help.

Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, move the cordless telephone further away from the TV or VCR. This will often reduce, or eliminate, interference.

Operating near 2.4GHz electrical appliances may cause interference. Move away from the electrical appliances and/or press the CH (Channel) button.

- Environment do not place the unit in a room where the temperature is less than 5°C (41°F) or greater than 40°C (104°F). Allow 10 cm (4") clearance around the unit for proper ventilation. Avoid excessive smoke, dust, mechanical vibration, shock, or direct sunlight.
- Medical consult the manufacturer of any personal medical devices, such as pacemakers, to determine if they are adequately shielded from external RF (radio frequency) energy. (The unit operates in the frequency range of 2401MHz to 2472MHz, and the power output level can range from 0.001 watts to 0.20 watts.) Do not use the unit in health care facilities if any regulations posted in the area instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF (radio frequency) energy.
- Routine care wipe the unit with a soft cloth. Do not use benzine, thinner, or any abrasive powder. When you leave the unit unused for a long period of time, unplug the AC adaptor from the outlet.
- If there is any trouble disconnect the unit from the telephone line and connect a known working phone. If the known working phone operates properly, have your unit repaired by one of the authorized Panasonic Factory Service Centers. If the known working phone does not operate properly, consult your telephone company.

#### For product service

- Panasonic Servicenters are listed in the servicenter directory.
- •Call 1-800-211-PANA(7262) for the location of an authorized servicenter.
- Panasonic's e-mail address for customer inquiries: consumerproducts@panasonic.com for customers in the USA or Puerto Rico ONLY

#### When you ship the product

- •Carefully pack your unit, preferably in the original carton.
- •Attach a letter, detailing the symptom, to the outside of the carton.

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- Send the unit to an authorized servicenter, prepaid and adequately insured.
- •Do not send your unit to the Panasonic Consumer Electronics Company listed below or to executive or regional sales offices. These locations do not repair consumer products.
  - This cordless telephone is designed for use in the United States of America. Sale or use of this product in other countries may violate local laws.
  - Ce téléphone sans fil est conçu pour être utilisé aux États-Unis d'Amérique.
     La vente ou l'emploi de cet appareil dans certains autres pays peut constituer une infraction à la législation locale.
  - Este teléfono sin cordón fue elaborado para uso en los Estados Unidos de América. La venta o el empleo de este producto en ciertos países puede constituir violación de la legislación local.
  - このコードレス電話機は、日本国外での使用を目的として設計されており、日本国内での使用は法律違反となります。従って、当社では日本国内においては原則として修理などのサービスは致しかねます。

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